

iTrak

Swiss Post Solutions' Track & Trace Solution



Swiss Post Solutions can help you protect the most vital asset of your business: information.

iTrak provides real-time, auditable tracking and tracing of all incoming and outgoing items within an organization including packages, couriers, stationery, and archiving. iTrak seamlessly connects to your company intranet or internet and lets you immediately know exactly where important items are located both within and between buildings. Further, the system can also be used to track the progress of other ad-hoc and regular tasks such as reprographics work or conference room set-up. iTrak requires minimal training and is deployed using standard PC and web browser access.

Benefits

- Provides "one point of entry" for organizations globally
- Real-time proof of delivery information through GPRS enabled PDA
- Barcode scanning and generation
- Desktop tracking and booking option
- Cost center analysis, full audit trail
- Links to client internet/intranet
- Uses existing hardware and web browser which minimizes training, set-up, and running costs

System Capabilities

- Incoming items are logged creating a unique barcode label and scanned into the system
- When an item has been received, a message can automatically be sent to the addressee, alerting them to the delivery
- Messengers scan items before leaving the mail room
- Instant proof-of-delivery is provided through hand-held scanners or PDAs
- The system is configured to reflect the services used by the company (desk-to-desk delivery etc.)
- Proof of delivery details available minutes after delivery and providing 'real time' information
- Up-to-date downloads are stored to provide a full audit trail, to support service level monitoring and provide management information
- The system is flexible and can be used to track a wide variety of items:
 - Incoming archived files, courier shipments, stationery, etc.
 - Collections from customer desk of outgoing courier items
 - Internal movements both intra-office and inter-office
- Scanning of desk or security barcodes to act as proof of delivery
- Scanning of location barcodes to confirm regular timing of mail rounds



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Tap into the Power of the Swiss Post Solutions Technology Suite

Swiss Post Solutions is revolutionizing how information flows through a business. iTrak is part of our comprehensive suite of digital information management and security products. Our innovative technology solutions can be accessed through a standard web browser and integrate seamlessly into your enterprise content or workflow system. By partnering with Swiss Post Solutions, your business gains the competitive edge by gaining fast, secure, and efficient access to confidential business information. Contact us today to learn more about Swiss Post Solutions industry standard outsourcing and information management solutions.

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